Brookstone®

BROOKSTONE
1655 BASSFORD DRIVE
MEXICO, MO 65265-1382

SHIP TO: (If different from your billing address, or if a gift recipient)

Name _____

Address _____

E-Mail _____

City _____ State _____ Zip _____

Phone: Day _____ Evening _____

(We will only call if we have a question about your order.)

CUSTOMER NUMBER SOURCE CODE

If the address is a P.O. BOX, please fill in a local delivery street address in the section above so that we may expedite delivery.

ORDERED BY:

If your name or address is incorrect, please correct the information below.

Page	Item No.	Qty.	Description	Color	Price / ea.	Total Price

Method of Payment (check one) ☐ VISA ☐ Mastercard ☐ American Express

☐ Other credit card_____ ☐ Check ☐ Money Order ☐ Gift Certificate ☐ Gift Card

Credit Card Number and Expiration Date MO YR

Signature: E-Mail:

THANK YOU FOR YOUR ORDER

Merch. Total	
Add shipping & processing	
Additional oversized shipping & processing	
Add sales tax (See below)	
Total	

MASSAGE CHAIRS—HANDS-ON DELIVERY

Includes delivery in 3–5 business days (by appointment), complete set-up, demo, and removal of all packing materials. **$99.00.**

$99 Delivery not available in AK, HI, or PR.

HELP US MAIL SMARTER

Call **800.846.3000** if you no longer wish to receive our catalogs or if you prefer that we not exchange your name with others.

If you do not wish to receive e-mail from us, please check here ☐ or call 800.846.3000.

Shipping & Processing:
For EACH address in the 48 contiguous states, add:

Merch. Total	S&P	Merch. Total	S&P
$00.00 - $25.00	$6.99	$95.01 - $110.00	$16.99
$25.01 - $35.00	$8.99	$110.01 - $140.00	$18.99
$35.01 - $55.00	$10.99	$140.01 - $200.00	$22.99
$55.01 - $75.00	$12.99	$200.01 & Over	11%
$75.01 - $95.00	$14.99		

Additional oversized shipping and processing charges are noted in the catalog in parentheses after the item price.

Next Day and Express Delivery services are also available on most items. Please call 800.926.7000 for charges.

Sales Tax: Brookstone is required to collect sales tax on the purchase price of items for the states listed below.

AL AZ CA *CO *CT *FL *GA *HI IA ID IL *IN *KS *KY LA MA *MD ME *MI MN MO *MS *NM *NC *NJ *NV *NY *OH OK *PA PR *RI *SC *TN *TX *UT VA *WA *WI

*These states require that sales tax is collected on shipping and processing charges in addition to the merchandise total.

Brookstone is required to collect sales tax in additional states on a seasonal basis.

For questions concerning orders, products or shipping, call Customer Service at **800-846-3000**, Monday - Saturday 8 AM - 10 PM CST, Sunday 10 AM - 6 PM CST.

HOW TO ORDER

- Call **800.926.7000** Fax **573.581.7361**
- Click **Brookstone.com** 24/7—choose from over 3,000 products
- Visit one of our **300 stores** nationwide
- TRS users, please dial 800-846-3000

METHODS OF PAYMENT

We accept all major credit cards including VISA, Mastercard, and American Express, as well as check, money order or Brookstone® Gift Cards. We also accept Bill Me Later® for web and phone orders.

BROOKSTONE RETURN POLICY

We want you to be satisfied with every item you purchase from us. If a product purchased from Brookstone does not meet your expectations you may return it with receipt within 30 days of purchase for a refund or within 60 days for a merchandise credit. We will not accept any returns without a receipt. Returned products must be in new condition, be in original packaging and include all original parts. After 60 days, please refer to original manufacturer's warranty for service issues. Brookstone/OSIM-branded products are backed by a one-year limited warranty.
Additionally, Protection Plus service plans are available for many products. Protection Plus provides enhanced coverage above and beyond the original manufacturer's warranty.

Return of some larger items may be subject to a fee, unless prohibited by law. For reasons of consumer protection and health codes, certain personal care products, for example, toothbrushes, nail clippers, hair brushes, sleep pillows and razors, may not be returned. Some exceptions may apply. Any product that has been misused or that shows signs of extensive use may not be returned or exchanged. Brookstone reserves the right to modify its return and exchange policy. Visit **Brookstone.com** or call Brookstone Customer Service at **800.846.3000** for full return policy or Protection Plus details.

PLEASE CALL BEFORE RETURNING ANY PRODUCT

For fastest service, products may be returned to our Returns Processing Center by calling **800.846.3000** for a Return Authorization and shipping instructions. Within 30 days, products may also be returned to any Brookstone® store. A product may not be returned to retail stores if the item is oversized or weighs more than 50 pounds and is not stocked in Brookstone stores. Shipping and processing charges will not be refunded.

IMPORTANT CANADIAN INFORMATION

Tempur-Pedic®, Bose®, Panasonic®, Sony®, OSIM® products and other select items are not available for sale in Canada at this time.

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All prices in this catalog supersede all previously published prices.